



Digital Farming

GrowSphere™ Subscriptions

Unlock Cloud-based Irrigation

Let's work smarter, not harder.

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Cloud-based irrigation automation puts the control in your hands. With all data and control measures housed on one platform, the entire irrigation system can be controlled and monitored with ease from anywhere.

To unlock the many benefits of cloud capabilities, the Netafim GrowSphere™ Controller Range is supported by a subscription model. The introduction of subscriptions represents Netafim moving into a new area, an area that many industries in the world are moving to. **It is all about making remote management options available, ensuring the optimal application of precision irrigation equipment and taking irrigation automation to a higher level.**

Benefits of cloud-based irrigation on a subscription model



Access all controllers, monitoring units and devices in your system on one platform.



View all irrigation, fertigation and monitoring data on one platform.



View and control operations remotely. You are able to make changes to programmes from anywhere.



Receive alerts of any system failures or anomalies.



Gain access to the mobile application for easy remote operation and receive push notifications in real time.



Update your controller via the cloud to eliminate the need for manual software updates. Your platform will remain current and reliable.



Make decisions in real time based on visible data and automated alerts.



Eliminate manual errors.



Process data easily as it is accumulated logically and presented on the platform in a way that adds value.



Export activity logs in Excel format for further data use.

Important Q&As about the Netafim **GrowSphere**™ subscription model

Do you offer a free trial?

A freemium subscription (free trial) is available for the first year to support the introduction of a new way of operating in the industry. You will still have to enter your payment details to access the trial. You will however only be billed after the first year, and you can cancel at any time during the trial before the first payment is deducted.

Will my subscription renew automatically?

Subscriptions are renewed automatically annually, with communications about renewal sent by email at least one month before the subscription renews.

Can I cancel my subscription anytime?

The subscription can be cancelled at any time. You will have access until the end of the billing period.

What happens to my data if I end my subscription?

If you decide to end your subscription, you can request your data at any time by contacting customer support. All data associated with your operation will be sent to you securely.

Can I upgrade the selected package after a certain period?

Customers can upgrade to higher packages as operational complexity grows and farms expand.

Will my data be protected and private?

Data collected and shared in the **GrowSphere**™ platform is protected under [Netafim's global privacy policy](#). Data is used to provide services to the user and to inform the continuous improvement of these services. No data will be shared with other users or entities. All data is protected by local and global data protection laws.

GrowSphere™ Subscription Packages

The **GrowSphere**™ subscription model is structured around tiered packages that define the scope of system capabilities based on controllers, monitoring units and devices*. Each package offers a different level of functionality and scalability, tailored to the needs of various industry segments. Your subscription is calculated automatically and based on the number of hardware devices owned in your system. **A screen presenting you with a plan that suits your needs will appear on your controller 14 days after the first controller or device activation.** The various packages and their costs are presented below.

*Devices can include valves, pumps, filters, dosing channels, agitators, EC pre-control or water meters. Devices are counted if they are connected to a controller, monitoring or communication unit.

Subscription Packages and Costs

Package	Sense	Smart	Pro	Advanced	Enterprise
Package Type	Monitoring	Control & Monitoring			
Annual Cost (Includes Tax)	R2 700	R4 500	R8 300	R11 600	Custom
Controllers	-	Up to 1	Up to 5	Up to 10	More than 10
Monitoring Units	Up to 4	Up to 10	Up to 20	Up to 50	More than 50
Devices	-	Up to 32	Up to 256	Up to 1000	Unlimited

Important Information

[Click here](#), or scan the QR code on the right to access important **GrowSphere**™ information. This includes the digital farming subscription policy, manuals and more.

